



## **Customer Service Specialist – Polish and Foreign Customers**

**Location:**

**Warsaw (in-house) or throughout Poland (work from home)**

**Area/Department:  
Sales and Marketing**

**Homeglobal.com** is a website that helps you develop a career in direct sales.

With global reach and cooperation with Polish and foreign companies, homeglobal.com gives you a chance to get impressive salaries from PLN 2,500 up to PLN 10,000 a month.

We are looking for dynamic and creative people, to whom we will provide a series of online training sessions, which will help them achieve their goals.

We value commitment and sales skills. We provide top quality services tailored to the needs of our customers, thanks to a network of remote employees, who work flexitime without leaving home.

Work for us, earn a lot of money and raise your professional qualifications, either working in-house or online.

#### **WE OFFER 8 KEY BENEFITS:**

- Attractive and stable conditions for cooperation – an hourly rate and a transparent, advantageous commission system;
- A 100% remote initial training without having to come to our offices and regular, professional online sales training sessions with a dedicated coach;
- Continuous support of your team leader and on-going online contact with him/her;
- Flexible working hours, taking into account your preferences;
- A lot of room for professional development and chances for a promotion within our organization;
- A possibility to take out Medcover private health insurance and a Multisport card;
- An opportunity to gain experience, by working based on an innovative model of cooperation at a global company;
- We save your time and money – you don't need to commute anywhere and we will provide you with the equipment and tools necessary for the job.

#### **YOUR 5 BASIC TASKS INCLUDE:**

- Contact with a customer who has already ordered a product based on online, newspaper or TV ads;
- Support of current customer service and order fulfilment;
- Taking care of the relationship with customers and answering their questions;
- Acting as an advisor on tailoring products to individual needs;
- Creating a positive image of the company.

#### **OUR EXPECTATIONS:**

- Foreign language skills at a level that allows fluent communication;
- Communicativeness, vigour and ease in establishing interpersonal relations;
- Nice voice, impeccable diction and good manners;
- Experience in telephone customer service or in the sale of products advertised in the media will be an advantage.

## **TECHNICAL REQUIREMENTS FOR WORKING FROM HOME:**

- A fast and stable Internet connection;
- A space at home that enables convenient working conditions.

If you feel that this is the job for you, don't hesitate any longer – apply now! :)

<http://career.homeglobal.com/cp/j/6944/s/358/specjalista-ds-obslugi-klientow-zagranicznych>

We reserve the right to contact selected candidates.