

PLANET EXPAT IS HIRING A COUNTRY COORDINATOR - GERMAN MARKET FOR INTERNSHIP
FROM 3 TO 6 MONTHS.

Date : 01/04/2018

Job reference : 170407-20548204

Type of contract : Internship

Localisation : Paris 000, FR

Contract duration : From 3 to 6 months

Level of studies : Bachelor's Degree

Years of experience : 6 months - 1 year

Company description :

Planet Expat provides career-boosting opportunities in some of the most innovative dynamic companies in Latin America, Europe, the US and Asia.

We are currently hiring for the company below:

"We are an e-commerce startup founded in 2014 and based in Paris, France. We developed a website focused entirely on selling refurbished devices (those that are almost brand new but can't be sold in retail).

Our philosophy is that we seek to have a positive impact on the environment by convincing our clients that re-using repaired electronic devices helps avoid millions of tons of electronic waste every year. Through our website, our users can acquire phones, tech products and kitchen supplies at a much lower price compared to retail. We work with many different tech suppliers and personally ensure the quality of the products that are being offered on our platform.

Job description :

Pivotal role within internal organisation to ensure all players are up to date with local requirements, business standards, cultural specificities, competitors' activity etc.

Merchant/Customer Care (presale/post-sale): main intermediary between brand, merchants and consumers - Incoming calls are your number 1 priority to maximize satisfaction rate and ensure users get the best experience - you make sure merchants deliver their promise and our users get the best experience

Act as the main point of contact for all language-related matters

Own country tone-of-voice and ensure brand consistency across all channels: on-site translations (static pages, products, landing pages, newsletters, business development materials, customer care support, marketing activity etc.)

Community Management: liaise with CCO to adapt and roll out relevant social calendar on all platforms (blog, Facebook, Twitter, video content etc.)

Required profile :

Graduate or recent graduate

Entrepreneurial mind is key, you are open-minded and always eager to exceed expectations

Country native, German is your mother tongue and has absolutely no secret for you (written and spoken)

English is a no brainer, even better if you can speak French

Good sense of priorities and organisation

Empathy is one of your top qualities

"Getting things done" is your lifestyle

Attention to detail and ability to work under pressure

You understand what "startup" means

Passionate about growth and eager to learn

To apply: <https://apply.multiposting.fr/jobs/6310/20548204>