

Upgrade
your career

Junior Application
Specialist

Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services.

Cloud Infrastructure Services is one of the biggest outsourcing service providers in Poland. Since the establishment of our first service center in Krakow in 2004, it has achieved great success and grown rapidly. In 2006, we opened a second center in Katowice and in 2012 a third center in Opole. Today, our team of 2,000 professionals delivers IT outsourcing services to 40 clients in 20 languages. [Meet our team!](#)

Job description

Level Up in IT – make the first step in IT department!

- Application deployment as per Standard Operating Procedures.
- Processing application end-user requests (configuration updates, issue resolution).
- Basic application support (auto-reported incidents, health monitoring reports).
- Application data analysis (to resolve some of issues reported by end-users).
- Contacting end-users (mostly via ticketing system) to process requests.
- Creating and updating documentation and procedures.

Your team

You will be working in ISH Application Management Team in Krakow or in Katowice.

We are responsible for performing implementation, configuration and maintenance of different applications used in Capgemini. Working in Application Management Team is a good starting point if you think about becoming an application developer in the future.

What will make you special

- Very good English.
- Ability to create queries in ticketing system.
- Basic SQL/database knowledge/experience.
- Experience with contacting end-user / customer is desired.
- Experience in using ticketing system (as a support team member) is desired.
- Basic programming experiences is desired (preferably C#/PHP).
- Willingness to achieve skills and knowledge within software development area.
- Strong interest in software development.

What do we offer?

- You will work in multinational, stable company for c.a. **100 Blue Chip Clients**- known, global brands, supported by **6000** professionals in **30 languages**
- You will gain space to **fulfill your ambitions** and develop your career, opportunity to take part in **transition projects**. We operate according to **Lean and Kaizen**
- You will choose your career path (**experts or managers**) – you will work among professionals (**over 900**). We will support you to gain knowledge (**20 000** online trainings and in class) and get **certified** (e.g. ITIL, Vmware, Citrix, Oracle Database). You will have the opportunity to take part in **coaching programs** and develop your knowledge in **experts communities**.
- You will work in line with high, international work standards and you will have an opportunity to engage in **CSR initiatives**.
- You will be appreciated for your results and professionalism – based on clear rules of **promotion**. Our company applies a **wide choice of perks** (free private medical care for you and your family, additional life insurance). We help to keep right proportions between your work and private life (**Business Parent Program**)
- As a disabled person you will get professional support. We are open to provide **assistive technologies for people with diverse disabilities**. We care about inclusion and equal rights approach. We conduct disability awareness trainings. Join our Win with Capgemini Program for people with disabilities.

[Apply now](#)