

Upgrade  
your career

# Junior Quality Assurance Analyst

Capgemini is one of the world's foremost providers of consulting, technology and outsourcing services.

**Cloud Infrastructure Services** is one of the biggest outsourcing service providers in Poland. Since the establishment of our first service center in Krakow in 2004, it has achieved great success and grown rapidly. In 2006, we opened a second center in Katowice and in 2012 a third center in Opole. Today, our team of 2,000 professionals delivers IT outsourcing services to 40 clients in 20 languages. [Meet our team!](#)

## Position purpose

Provide quality assurance in various projects mainly in Microsoft .NET technology, Remedy ITSM, ServiceNOW. Employee will be working closely to developers, customers and with multiple distributed teams.

## Job description

### Level Up in IT – make the first step in IT department!

The scope of work is software testing (manual), creating and recording tests for various software products (various projects mainly in Microsoft .NET technology, Remedy ITSM, SNOW). Employee will be working closely to developers, customers and with multiple distributed teams.

## Main accountabilities

- Reviewing software requirements documentation.
- Creating, maintaining and executing test cases.
- Defect reporting and management.
- Liaising with the Project Management and Development teams to ensure adherence to quality during the development process (with additional support if needed).
- Providing reports and metrics on test activities.

## Your team

Quality Assurance team performs manual testing of the products developed within the ISH team (web and desktop applications). Thanks to close collaboration with clients (mostly from Cloud Infra Services) and developers we take part in all parts of SDLC. Testers are involved in project starting from gathering requirements phase till UAT phase. We are introducing automation testing in our projects using Selenium WebDriver. Depending on the project – we also create test strategies, test plans, coordinate UAT tests, perform infrastructure testing management and execute performance testing. QA team is based in Kraków and Katowice.

## What will make you special

- Good command of English.
- Well organized work environment (multitasking).
- Good analytical skills.
- Professional approach to work, strong sense of responsibility to the customer.
- Practical experience in software testing is an asset.
- Practical experience with programming languages (C#) as an asset.
- Knowledge of testing standards (i.e. ISTQB TFL) as an asset.

## What do we offer?

- You will work in multinational, stable company for c.a. **100 Blue Chip Clients**- known, global brands, supported by **6000** professionals in **30 languages**
- You will gain space to **fulfill your ambitions** and develop your career, opportunity to take part in **transition projects**. We operate according to **Lean and Kaizen**
- You will choose your career path (**experts or managers**) – you will work among professionals (**over 900**). We will support you to gain knowledge (**20 000** online trainings and in class) and get **certified** (e.g. ITIL, VMware, Citrix, Oracle Database). You will have the opportunity to take part in **coaching programs** and develop your knowledge in **experts communities**.
- You will work in line with high, international work standards and you will have an opportunity to engage in **CSR initiatives**.
- You will be appreciated for your results and professionalism – based on clear rules of **promotion**. Our company applies a **wide choice of perks** (free private medical care for you and your family, additional life insurance). We help to keep right proportions between your work and private life (**Business Parent Program**)
- As a disabled person you will get professional support. We are open to provide **assistive technologies for people with diverse disabilities**. We care about inclusion and equal rights approach. We conduct disability awareness trainings. Join our Win with Capgemini Program for people with disabilities.

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