



HCL Poland Sp. z o. o.

ul. Krakowska 280, 32-080 Zabierzów, Poland

O3 Campus Opolska 114 Krakow

Position

**IT Analyst with English &
German/French/Spanish/Italian/Dutch/Portuguese/Hungarian/Romanian/Czech**

Requirement

We are looking for candidates willing to start or develop their career in the field of Technical support.

Responsibilities

- To Provide hardware / software / network problem diagnosis / resolution via telephone for customer's end users.
- Work closely with support staff to obtain technical knowledge and to permanently solve Difficult problems.

Technical Requirements:

- Windows Operating systems
- MS Office Suite: MS-Word, MS-Excel, MS-PowerPoint, MS-Outlook
- Internet browsers (e.g. Explorer, Chrome, Firefox)
- Anti-virus and firewall software
- PC Hardware knowledge Desktop Laptop Peripheral devices (printers, scanners)

Benefits

- Dynamic Work Environment
- Life insurance
- Private health insurance
- MultiSport Card (free entrance to sport and leisure facilities)
- Sodexo Visa Card
- Clear career path in a growing multinational organization

For more information visit the page www.hcltech.com/pl

Please send your CVs to campus.poland@hcl.com