

SAP PLM & Bestmix Business Support Specialist

Are you up for a new challenge at Danone in the field of SAP PLM & Bestmix Business Support?

Danone's PLM applications serve the R&I departments of **Early Life Nutrition** and **Advanced Medical Nutrition** divisions in terms of ingredient & packaging management, recipe formulation and recipe management for brands like Nutricia, Milupa and Cow & Gate.

As SAP PLM & Bestmix Business Support Specialist **with focus on Bestmix** your role will be to deliver **1st and 2nd level support** to both divisions worldwide.

It will support your career progression within Danone as your next position could be within system management and development. Other career opportunities could be in the area of other software support or product development.

Your Mission

You will take initiative particularly in non-conformance of Materials and Recipe Management processing, Interfaces and system errors.

- You will document the issue, investigation and outcome of all cases reported by internal customer.
- You will customize the system: data, templates, functionalities and reports according to aligned business needs.
- You will keep relevant stakeholders (internal and external) informed on the status of application's developments.
- You will create and provide End user training on system functionalities.
- You will ensure departmental processes are followed and adhered to.
- You will become familiar with way of working of various domains in order to be able to pro-active propose wow improvements.

The ideal candidate

You have preferably around 1-3 years of experience in recipe management application either in the food, pharmaceutical or supplier industry. You need also to fulfill the requirements:

- Finished your Technical Engineering / Food Technology Background (BSc);
- Have fluent English skills (used in daily work);
- Have strong Excel skills;
- Have good communication and presentation skills (using Power Point);
- Mind set: result & process driven, analytical, accurate & factual, problem solver;
- SAP experience will be a benefit.

This job requires some travelling. You'll be based in Opole in Poland, but from time to time visiting Utrecht in the Netherlands, approximately one - three times a year.

Swoje zgłoszenie należy przesłać na adres praca.opole@danone.com do 3.12.2017